



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Administrator Extension Deployment Guide

Deployment Issues

Deployment Issues

Using Setup Mode

If you are unable to use GAX after you have used **Setup Mode** to deploy it, you probably encountered some interruption during the deployment. Any interruption in the Setup Mode process might result in only partial and incomplete configuration of your environment.

To resolve this, reset Configuration Server and the Configuration Database to their initial values. Stop any running Configuration Server processes. Then restart the deployment, using Setup Mode, from scratch.

Recommendation: When deploying GAX to an existing Management Framework deployment, make sure that the host property of the Configuration Server application is set.