



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Administrator Extension Deployment Guide

General

5/12/2025

General

Contents

- **1 General**
 - **1.1 Required Privileges**
 - **1.2 Role Privileges**

The following privileges apply to Genesys Administrator Extension.

Required Privileges

None

Role Privileges

View Audit History Data	Enables users to read privilege auditing history information.
Read Plug-ins	Enables users to read nodes and plug-ins.
Write Plug-ins	Enables users to enable or disable plug-ins, and also enables users to modify plug-in options.
Read System Preferences	Enables users to read system preferences.
Access Dashboard	Enables users to access the System Dashboard.
Stay On Dashboard Indefinitely	Enables users to stay on a dashboard screen indefinitely, without being sent back to the login page due to inactivity.
Edit Default Dashboards	Enables users to edit the default dashboard.
Add Widget	Enables users to add a widget to any dashboard.
Move Widget	Enables users to move a widget around in any dashboard.
Edit Widget	Enables users to edit the configuration in any dashboard.
Save Widget	<p>Enables users to save widgets.</p> <div> <p>Important</p> <p>To save widgets in Pulse, users must have the required permission on their user account record in GAX. Use any of the following methods to enable permission:</p> <ul style="list-style-type: none"> • Direct—In GAX, on the Permissions tab, add the user personal account record to the user's account records and then select both Read and Update. • Indirect—In GAX, on the Permissions tab, add at least one Access Group record to the user's account records and then select both Read and Update. The user must be a member of the selected Account Group. </div>
Clone Widget	Enables users to clone a widget in any dashboard.
Remove Widget	Enables users to remove a widget from any

	dashboard.
Edit Tab	Enables users to edit the configuration in any dashboard.
Clone Tab	Enables users to clone a tab in any dashboard.
Delete Tab	Enables users to remove a tab from any dashboard.
Reset Tab	Enables users to reset a tab from any dashboard.
Add Tab	Enables users to add a tab to any dashboard.