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Genesys Administrator Extension Help

Routing/eServices

12/22/2025

Routing/eServices

The Routing/eServices section of Configuration Manager enables you to configure the following objects:

- [Audio Resources](#)
- [Business Attributes](#)
- [Business Attribute Values](#)
- [Objective Tables](#)
- [Statistical Days](#)
- [Statistical Tables](#)
- [Transactions](#)
- [Voice Prompts](#)