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Genesys Administrator Extension Help

Plug-In Management

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Plug-In Management

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This panel enables you to view information about the plug-ins that are installed in your environment. It also enables you to modify the settings of those plug-ins.

Important

Plug-ins can be managed on the local node only when the GAX Application object is of type:

- **Generic Genesys Server** (when using Management Framework releases 8.1.0 or lower).
- **Generic Administrator Server** (when using Management Framework releases 8.1.1 or higher).

The **Administrator Applications** panel lists the applications that are installed in your environment and the host upon which the applications are stored.

Install plug-ins by using the same process as for installing installation packages. For more information, see [Uploading Installation Packages](#).

You can filter the contents of this list in two ways:

- Type the name or partial name of an object in the **Quick Filter** field.
- Click **Tenant Filter** to open the **Tenant filter** panel. In this panel, select the check box beside each Tenant that you want to select. Use the **Quick Filter** field in this panel to filter the Tenant list.

Click an application to view details in a new panel that opens to the right. The new panel lists the name of the plug-in and its host. Click **Related** and select **Plug-ins** to view additional details:

- **Name**—The name of the plug-in
- **Version**—The version number of the plug-in
- **Language**—The language used by the user interface of the plug-in
- **Provider**—The name of the company or user that provided the plug-in
- **State**—Indicates whether the plug-in is **Enabled** or **Disabled**

Click the name of a plug-in to view additional details about the plug-in in a panel that opens to the right. From this panel, you can perform the following actions:

- [Enable or disable the plug-in](#)
- [Modify the settings of the plug-in](#)

Procedure: Enabling or Disabling a Plug-In

Steps

1. Select an application in the **Administrator Applications** list.
2. A new panel opens to the right. Click **Related** and select **Plug-ins** to view which plug-ins are associated with the application.
3. A new panel opens to the right. Select a plug-in in the **Plug-in Info** list.
4. A new panel opens to the right. Perform one of the following actions:
 - Click **Enable** to enable the plug-in.
 - Click **Disable** to disable the plug-in.

Procedure: Modifying the Settings of a Plug-In

Steps

1. Select an application in the **Administrator Applications** list.
2. A new panel opens to the right. Click **Related** and select **Plug-ins** to view which plug-ins are associated with the application.
3. A new panel opens to the right. Select a plug-in in the **Plug-in Info** list.
4. A new panel opens to the right. Click **Related** and select **Plug-in Options**.
5. A new panel opens to the right. The panel displays the options that are associated with the plug-in. Click an option to view more information about the option in a separate panel that opens to the right.
6. When you have finished modifying the option(s), perform one of the following actions:
 - Click **Save** to save your changes.
 - Click **Cancel** to discard your changes.

Important

You can only modify existing options for each plug-in from the **Plug-in Management** panels. You cannot create new options for the plug-ins.

Related Links

- [Bulk Change Sets](#)
- [Adding Links to the Navigation Bar](#)
- [Login and Password](#)
- [Plug-In Management](#)
- [Using the Command Line Console \(CLC\)](#)