Genesys Administrator Extension Deployment Guide

Logging In Remotely

12/18/2025

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Genesys Administrator Extension supports remote logins for users who might access GAX through a customized login page that is located on another website (for example, a corporate portal page).

In this scenario, the company network can pass the user's credentials to GAX, and GAX automatically logs in the user via a background process so that the user bypasses the login screen.

In addition, a logout URL can be set so the user returns to the company portal page after logging out of GAX.

To use this feature, the customized login page must submit a form to the GAX login page. The following is an example:

```
<form name="logon" action="" method="post" onsubmit = "logonGax()">
<p>UserID:<input type="text" name="username"></p>
<p>Password:<input type="password" name="password"></p>
<input type="hidden" name="newPassword" value="">
<input type="hidden" name="newPasswordConfirm" value=""></p>
<input type="hidden" name="login_success_url" value="">
<input type="hidden" name="logout_url" value="">
<p><input type="submit" value="Login"></p>
</form>
```

The following values can be set:

- The login_success_url value can be set to the URL for the GAX login page. If this value is not set, the page is redirected to itself and the URL is appended with #success.

- The login_failure_url value can be set to a URL to which the user will be directed if the supplied credentials are invalid. If this value is not set, the page is redirected to itself and the URL is appended with #failure.

- The logout_url value can be set to a URL to which the user will be directed after logging out of GAX. If this value is not set, the user is redirected to the initial credential screen and the URL is appended with #logout.