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Genesys Administrator Extension Deployment Guide

ga Section

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ga_appName

- Default Value: default
- Valid Values: The valid name of the Genesys Administrator application object.
- Changes Take Effect: Immediately.
- Specifies the Application name for Genesys Administrator that is to be used to directly log in to Genesys Administrator from GAX.

ga_host

- Default Value: ""
- Valid Values: The name of a host or an IP address.
- Changes Take Effect: Immediately.
- Specifies the Genesys Administrator host parameter that enables direct login to Genesys Administrator.

ga_port

- Default Value: 80
- Valid Values: A valid port ID.
- Changes Take Effect: Immediately.
- Specifies the Application port number for Genesys Administrator that is to be used to directly log in to Genesys Administrator from GAX. This option is mandatory if the Genesys Administrator port number is not 80.

ga_protocol

- Default Value: http
- Valid Values: http, https
- Changes Take Effect: Immediately.
- Specifies the Genesys Administrator protocol that is required to directly log in to Genesys Administrator from GAX.

ga_timeout

- Default Value: 2
- Valid Values: Any positive integer.
- Changes Take Effect: Immediately.

Specifies in seconds how long Genesys Administrator Extension waits to allow Genesys Administrator to successfully authenticate login parameters before Genesys Administrator Extension authenticates its login session and allows user to access GAX. Provide a value that is sufficient to accommodate Genesys Administrator.