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# Genesys Administrator Extension Help

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Welcome to the Genesys Administrator Extension Help Wiki. This document introduces you to the GUI of Genesys Administrator Extension and describes concepts and procedures relevant to using this software in your contact center.

Genesys Administrator Extension is a component of the Genesys Administrator product; it can be used in parallel with Genesys Administrator.

## About Genesys Administrator Extension

Genesys Administrator Extension (GAX) introduces the next generation user interface for Genesys that reduces both the overall operating costs and the time to deployment, by providing user-friendly interfaces that perform complex operations while at the same time preventing user error. This product is focused on the user experience for both Enterprise and Hosted customers, as well as by system administrators and line of business users.

The following chapters are included in this guide:

### Core Features

This chapter introduces you to the **core features** of Genesys Administrator Extension.

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Login and Password

Preferences

User Interface

### Configuration Object Management

This chapter explains the features and functionality of the **Configuration Object Management** module.

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Account Management

Configuration Object Management

### Solution Deployment

This chapter explains the features and functionality of the **Solution Deployment** module.

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Installation Packages

### Operational Parameter Management

This chapter explains the features and functionality of the **Operational Parameter Management** module.

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Parameters

[Solution Definitions](#)

**Audio Resource Management**

This chapter explains the features and functionality of the **Audio Resource Management** module.

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[Audio Resources](#)

[Audio Resource Files](#)

[Personalities](#)

[Parameter Groups](#)

[Parameter Group Templates](#)