

## **GENESYS**

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## SIP Feature Server Deployment Guide

Implement the Feature Server GAX Plugin

## Implement the Feature Server GAX Plugin

To install and configure the SIP Feature Server Genesys Administration Extension (GAX) plugin:

- 1. Log into GAX as an administrator (GAX IP address:port/gax).
- Upload the plugin. Follow the steps in Uploading Installation Packages, using the Installation Package
  Upload (template uploaded separately) method. In the Installation Package Selection window,
  choose these files:
  - Upload a package: install.zip
  - Upload an XML template: fs-gax-plugin.xml
  - Upload an APD template: fs-gax-plugin.apd
- 3. Install the plugin. Follow the steps in Deploying Installation Packages, selecting the package you uploaded in the previous step.
- 4. Restart GAX.
- 5. Ensure that your GAX server and Feature Servers are synchronized within one second of each other.
- 6. Identify your Feature Server instances. In the GAX application object, under the section **fs-gax-plugin** (or **fs**, but only if **fs** already exists), add an option named fs\_urls, as needed. Set the option values to a comma-separated list of Feature Server instances, identified by URL. You can use either IP addresses or FQDNs (but not both). Use the format http://hostname:port/fs. For example:

```
fs urls = http://10.10.192.01:8080/fs, http://10.10.192.02:8080/fs
```

or

```
fs_urls = http://fs1:8080/fs, http://fs2:8080/fs
```

- 7. Log into GAX as an administrator. Follow the steps in Roles to create a new role called, for example, FS\_Access. Add your users or an access group to the role and assign them the Access to Genesys SIP Feature Server privilege.
- 8. To enable other users to access Feature Server as Administrators, assign the role privilege Administrative Access to SIP Feature Server to individual users or to access groups.
- 9. Add your users to the Users access group. See Access Groups.
- 10. To verify access, log out of GAX and log back in as one of the users (or access group member) that you just provisioned.
- 11. If you are updating a Feature Server 8.1.200.88 environment that uses the Feature Server dial plan to Feature Server 8.1.201.xx or later, you must run a migration script.