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SIP Feature Server Administration Guide

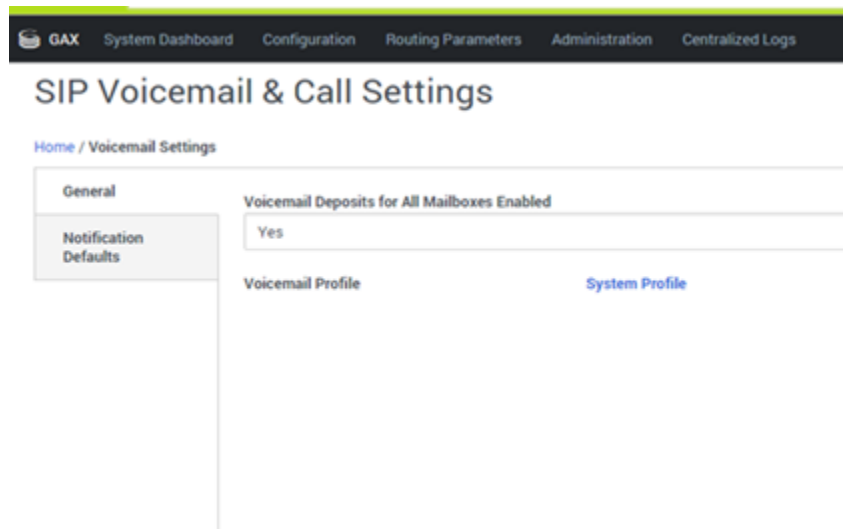
Enable / Disable Voicemail Deposits

12/17/2025

Enable / Disable Voicemail Deposits

Turn On/Off Voicemail Deposits for All Mailboxes is both a privilege and functionality. Installing Genesys SIP Feature Server Plugin for GAX 8.1.200.56 or higher adds this functionality to the GAX Server, and only users with the privilege can enable and disable it.

About the Privilege



If you have the privilege

Go to the Settings page for Feature Server, in Genesys SIP Feature Server Plugin for GAX. You'll see and be able to modify the selection **Voicemail Deposits for All Mailboxes Enabled** if you have the privilege.

Note: The embedded administrator account **default** always has this right—it cannot be removed.

If you do not have the privilege, and you have Feature Server version 8.1.201.67 or higher

- The **Voicemail Deposits for All Mailboxes Enabled** setting is visible but read-only.

If you have Feature Server version 8.1.201.66 or Lower

- The **Voicemail Deposit Enabled** setting is editable even for the user who does not have this privilege.

Assigning the Privilege

1. Assign this privilege to a Role that has administrative access to Genesys SIP Feature Server.
2. Assign that Role to Users or Access Groups.

Any user or member of an access group that has been assigned the role will have the **Turn On/Off Voicemail Deposits for All Mailboxes** privilege.

Enabling the Privilege

Home > Roles > Roles > New Properties

General	Assigned Privileges		
Role Members			
Assigned Privileges			
☐	Display Name	Since Version	Prerequisite
☐	 Read Parameters	8.5.210.04	
☐	 Read Parameter Groups	8.5.210.04	
☐	 Read Group Templates	8.5.210.04	
☐	 Write Parameters	8.5.210.04	
☐	 Update and Delete Parameter Gro...	8.5.210.04	
☐	 Write Group Templates	8.5.210.04	
☐	▼  SIP Feature Server		
☐	 Access to Genesys SIP Feature Se...	8.1.200.55	
☒	 Administrative Access to Genesys...	8.1.200.55	
☒	 Turn On/Off Voicemail Deposits fo...	8.1.200.55-FS...	

1. Open GAX Configuration.
2. Go to Home > Roles > Roles > New Properties and select **Assigned Privileges**.
3. To enable, select the checkbox for **Turn On/Off Voicemail Deposits for All Mailboxes**.

To disable, clear the checkbox.