

GENESYS

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SIP Feature Server Administration Guide

Creating partitions

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Warning

This Administration Guide applies ONLY to the Legacy SIP Feature Server 8.1.200.xx release. Unless you have been told to use this documentation, use the current 8.1.2 Administration Guide

If your Feature Server installation allows it, you can create and edit partitions in the Feature Server Web application. Otherwise, any dial plan settings you make in the administration web application are not used.

To create or edit a partition:

- 1. Log into the Feature Server administration Web application as an administrator (<Feature Server IP address>:8080/fs/admin).
- 2. Select Dial Plan > Partitions and click **New** to create a partition, or click the name of the partition that you want to edit.
- 3. Name or rename the partition. See the table below for examples.
- 4. To inactivate an existing partition without deleting it, uncheck **Active**.
- 5. Check Block to set this partition to block access according to the pattern specified.
- 6. Optionally, select a time zone. To default to the time zone of the call center, user, or device, select Default (Not Set). To find time zone details, see <u>List of tz database time zones</u>.
- 7. Optionally, click the Time Start and Time End fields to select a time during which this partition is effective. Leave the fields empty to select the entire day.
- 8. Optionally, click the Days of Week field to select the specific days during which this partition is effective. Leave the field empty to select all days.
- 9. Type a pattern, using the patterns below as examples. Create a new partition for each pattern. To build your own patterns, see the Dial-Plan Rule section in the SIP Server 8.1 Deployment Guide (note that the Dial Plan Parameters section does not apply to SIP Feature Server).

Name	Pattern
route-point-partition	
emergency-partition	911=>911
default-partition	.=>\${DIGITS}
	5555=>gcti::voicemail
voicemail	(where 5555 is the number that users dial to access their voicemail)

- 10. Click Save changes.
- 11. Create calling profiles.