

GENESYS[®]

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Framework Management Layer User's Guide

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9.X eServices is part of 9.x, which can include component releases from both 9.1.x, 9.0.x, and 8.5.x code streams. See eServices to check which component releases are part of 9.x. Management Framework is part of 9.x, which can include component releases from both 9.1.x, 9.0.x, and 8.5.x code streams. See Management Framework to check which component releases are part of 9.x. Messaging Applications is part of 9.x, which can include component releases from both 9.1.x, 9.0.x, and 8.5.x code streams. See Management Framework to check which component releases are part of 9.x. Messaging Applications is part of 9.x, which can include component releases from both 9.1.x, 9.0.x, and 8.5.x code streams. See Messaging Applications to check which component releases are part of 9.x.
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Use this guide to introduce you to the concepts, terminology, and procedures relevant to this layer of the Genesys Framework.

The Management Layer	Management Layer Functionality
Functions Management Layer Components Management Layer Architecture Troubleshooting	Solution Control and Management Logging Alarms Fault Processing SNMP Support
Monitoring and Control Functions Using the Management Layer, including	

how to:	Starting and Stopping Applications and Solutions How to:
Monitor Solutions, Applications, and Hosts	
Manage 3rd-Party Applications	Start and Stop Applications and Solutions
Manage HA Configuration Servers and Configuration Server Proxies	Use Startup Files
and more	
Centralized Logs	Alarms
Setting up a centralized log system, including how to:	
	How to Configure Alarm Conditions and Reactions
Configure Logging	E-Mail Alarm Reactions
Manage and View Logs	Predefined Alarm Conditions
Trace Interactions and Set Up an Audit Trail	
Lindenskend Lee Fermereke end	
SNMP Support	
SNMP Interface	
SNMP Managed Objects	
SNMP Traps	
Genesys MIB File Changes	