

# **GENESYS**

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# Framework Deployment Guide

Initialize the Centralized Log Database

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## Contents

- 1 Initialize the Centralized Log Database
  - 1.1 Prerequisites
  - 1.2 Procedure

## Important

If you are setting up the Log Database for use in a multi-language environment, refer to the *Framework Database Connectivity Reference Guide* for additional information.

#### Prerequisites

- A DBMS is installed, and a blank database has been created.
- Message Server is installed and running.

#### Procedure

- 1. In your DBMS interface, go to the directory in which Message Server is installed and open the **scripts** folder.
- 2. Open the folder that matches your database type.
- 3. Load and execute the scripts that correspond to your DBMS, as provided in the following table.

## Important

Starting in release 8.5.1, the initialization scripts **init\_<DBMS>.sql** and **init\_multilang\_<DBMS>.sql** no longer drop existing tables and procedures as part of initializing the Log Database. If you have to re-run an initialization script against an existing Log Database, make sure that you first run the script **drop\_tables\_<DBMS>.sql**.

DBMS	Drop Tables Script (Optional)	Initialization Script	Multi-language Initialization Script <sup>a</sup>
DB2	drop_tables_db2.sql	init_db2.sql	init_multilang_db2.sql
Microsoft SQL	drop_tables_mssql.sql	init_mssql.sql	init_multilang_mssql.sql b
Oracle	drop_tables_oracle.sql	init_oracle.sql	init_multilang_oracle.sql
PostgreSQL	drop_tables_postgre.sql	init_postgre.sql	Not required

#### Notes:

**a.** Use the multi-language scripts if you are setting up your Centralized Log system in multi-language mode. Make sure that the Log Database is created with settings that allow for use in multi-language environments. Refer to the *Framework Database Connectivity Reference Guide* for recommented settings for your database.

**b.** A multi-language MS SQL database uses UCS-2 encoding instead of UTF-8 encoding. You must set **utf8-ucs2**=true in the **[dbclient]** section in the annex of the corresponding Database Access Point. Refer to the *Framework Configuration Options Reference Manual* for more information about this option.