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Configurations Options Reference Manual

Tenant and User Configuration Options

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Tenant and User Configuration Options

This chapter describes configuration options for a Tenant object and related options for a User object. The options set at the User level either override Tenant-level options, or contain information about actions taken as a result of Tenant-level options or their overrides.

This chapter contains the following sections:

- [Setting Configuration Options](#)
- [Mandatory Options](#)
- [Passwords in Configurations with Multiple Tenants](#)
- [\[security-authentication-rules\] Section](#)
- [Changes in 8.5.x](#)

Important

The User configuration options described in this chapter are not a complete set of options available, nor are they considered mandatory for a User. Refer to the documentation for the Genesys applications you are installing for additional User-level options that may be required.

Setting Configuration Options

Unless specified otherwise, set Tenant configuration options in the annex of the Tenant object, using the following navigation path:

- Tenant object > Options tab > Advanced View (Annex)

The options in this section apply to all objects owned by the Tenant in which the options are set, unless the options are overridden in a child Tenant or at the User-level.

Unless specified otherwise, set User configuration options in the annex of the User object, using the following navigation path:

- User object > Options tab > Advanced View (Annex)

Warning

Configuration section names, configuration option names, and predefined option

values are case-sensitive. Type them in Genesys Administrator exactly as they are documented in this chapter.

Mandatory Options

You do not have to configure any options described in this chapter for a Tenant or User.