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# Framework Management Layer User's Guide

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**9.x eServices** is part of 9.x, which can include component releases from both 9.1.x, 9.0.x, and 8.5.x code streams. See [eServices](#) to check which component releases are part of 9.x. **Management Framework** is part of 9.x, which can include component releases from both 9.1.x, 9.0.x, and 8.5.x code streams. See [Management Framework](#) to check which component releases are part of 9.x. **Messaging Applications** is part of 9.x, which can include component releases from both 9.1.x, 9.0.x, and 8.5.x code streams. See [Messaging Applications](#) to check which component releases are part of 9.x. **Messaging Applications** is part of 9.x, which can include component releases from both 9.1.x, 9.0.x, and 8.5.x code streams. See [Messaging Applications](#) to check which component releases are part of 9.x.

Use this guide to introduce you to the concepts, terminology, and procedures relevant to this layer of the Genesys Framework.

## The Management Layer

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### [Functions](#)

### [Management Layer Components](#)

### [Management Layer Architecture](#)

### [Troubleshooting](#)

## Management Layer Functionality

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### [Solution Control and Management](#)

### [Logging](#)

### [Alarms](#)

### [Fault Processing](#)

### [SNMP Support](#)

## Monitoring and Control Functions

Using the Management Layer, including

how to:

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[Monitor Solutions, Applications, and Hosts](#)

[Manage 3rd-Party Applications](#)

[Manage HA Configuration Servers and Configuration Server Proxies](#)

and [more ...](#)

## Starting and Stopping Applications and Solutions

How to:

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[Start and Stop Applications and Solutions](#)

[Use Startup Files](#)

## Centralized Logs

Setting up a centralized log system, including how to:

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[Configure Logging](#)

[Manage and View Logs](#)

[Trace Interactions and Set Up an Audit Trail](#)

[Understand Log Formats and](#)

## Alarms

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[How to Configure Alarm Conditions and Reactions](#)

[E-Mail Alarm Reactions](#)

[Predefined Alarm Conditions](#)

## SNMP Support

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[SNMP Interface](#)

[SNMP Managed Objects](#)

[SNMP Traps](#)

[Genesys MIB File Changes](#)