

GENESYS

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Framework Management Layer User's Guide

How to Manage Environments with HA Configuration Servers

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The Management Layer is designed to operate with one running Configuration Server (one primary-backup pair of Configuration Servers). That is, you must connect the Management Layer components and all the applications that it controls to the same Configuration Server.

If you need to use the Management Layer capabilities in an environment with two running Configuration Servers (two primary-backup pairs of Configuration Servers), you must use an independent Management Layer installation for each running Configuration Server (each primary-backup pair). To make two Management Layer installations independent when a host computer serves two configurations, install two Local Control Agent applications on such a computer, one LCA communicating to one Management Layer installation and the other LCA communicating to the other, and make the LCA port numbers unique.