

GENESYS

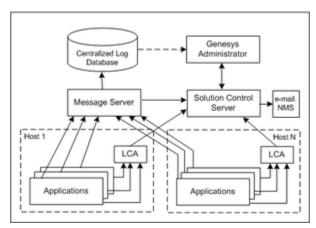
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Framework Management Layer User's Guide

Architecture

Architecture

The following figure shows interactions between Management Layer components and an application. To enable the Management Layer's solution-control and fault-management capabilities, you must install Local Control Agent on each host on which a monitored application (whether a Genesys server or a third-party application) is running. To enable the Management Layer's centralized-logging and alarm-signaling capabilities, you must configure each Genesys server application with a connection to Message Server.



Management Layer Architecture