

GENESYS

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Framework Deployment Guide

Management Framework Deployment Guide

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Management Framework Deployment Guide

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9.x This 9.x version of the Management Framework Deployment Guide can apply to component releases from the 9.1.x, 9.0.x, and 8.5.x code streams. For releases of Management Framework prior to August 22, 2017, see the Management Framework home page.

Use this guide to introduce you to the concepts and terminology relevant to the Genesys Framework, and procedures to install, configure, and run Management Framework.

About Framework

Overview

Architecture and Functionality

Connections

Document Change History

Deployment Planning

Initial Considerations

Network Locations

Installation Worksheet

Deploying Framework

Deployment Overview

Prerequisites

Configuration Layer

Management Layer

Redundant Configurations

High availability (HA) components:

HA Configuration Servers

HA Message Servers

HA Solution Control Servers

Sharing the Load Systems

Distributed components:

Configuration Server Proxies

Distributed Solution Control Servers

Starting and Stopping Framework Components

Using Start Files

Using the Management Layer

Starting Manually

Using Windows Service Manager

Disaster Recovery/Business Continuity

Disaster Recovery / Business Continuity

Framework Database Replication for DR Using:

Oracle GoldenGate

Microsoft AlwaysOn

Additional Information

Generic Deployment and Login Procedures

Configuration Server History Log

Monitoring Performance of Configuration Layer

Automatic Disconnect Detect Protocol (ADDP)

Internet Protocol version 6 (IPv6)

and more ...