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Framework Management Layer User's Guide

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Use this guide to introduce you to the concepts, terminology, and procedures relevant to this layer of the Genesys Framework.

The Management Layer

Functions

Management Layer Components

Management Layer Architecture

Troubleshooting

Management Layer Functionality

Solution Control and Management

Logging

Alarms

Fault Processing

SNMP Support

Monitoring and Control Functions

Using the Management Layer, including how to:

Monitor Solutions, Applications, and Hosts

Manage 3rd-Party Applications

Manage HA Configuration Servers and Configuration Server Proxies

Starting and Stopping Applications and Solutions

How to:

Start and Stop Applications and Solutions

Use Startup Files

Centralized Logs

Setting up a centralized log system, including how to:

Alarms

How to Configure Alarm Conditions and Reactions

Configure Logging

Manage and View Logs

Trace Interactions and Set Up an Audit Trail

Understand Log Formats and Specifications

and more ...

E-Mail Alarm Reactions

Predefined Alarm Conditions

SNMP Support

SNMP Interface

SNMP Managed Objects

SNMP Traps

Genesys MIB File Changes