



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Framework External Authentication Reference Manual

Framework External Authentication Reference Manual

5/9/2025

Framework External Authentication Reference Manual

Welcome to the Framework External Authentication Reference Manual. This manual introduces you to the concepts, terminology, and procedures related to integrating Genesys software with third-party authentication systems.

External Authentication

- [Overview](#)
- [Architecture](#)
- [Using External Authentication](#)
- [Troubleshooting](#)
- [Importing User Data](#)

RADIUS External Authentication

- [Overview](#)
- [Deployment](#)
- [Configuration Options](#)

LDAP External Authentication

- [Overview](#)
- [Deployment](#)
- [Configuration Options](#)
- [Error Handling](#)
- [Security Considerations](#)

Kerberos External Authentication

- [Overview](#)
- [Deployment](#)
- [Configuration Options](#)

Configuration Options

If you are just looking for information about configuration options...

[RADIUS Options](#)

[LDAP Options](#)

[Kerberos Options](#)