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Framework Deprecation Announcements

Genesys Framework Deprecations

12/20/2025

Genesys Framework Deprecations

This document lists the features and functionality that Genesys has removed from Genesys Framework or will deprecate in a future update. Development and support for each item discontinues on the designated removal date.

Click in the table below to learn more about each feature deprecation.

Feature of Service	Announcement Date	Deprecation Date
SNMP Master Agent	February 21, 2023	September 30, 2023