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Framework Deployment Guide

Prerequisites

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Before you deploy Framework, investigate aspects of its size, security, availability and performance, as applied to the specific environment of your contact center. See [Deployment Planning](#) for recommendations on these issues. Be sure those applications that require licenses are licensed properly (see the [Genesys Licensing Guide](#)).

Review the following prerequisites for your Framework installation:

- [Databases](#)
- [Operating Environment](#), including hardware, networking, software, and internet browsers
- [Licensing](#)
- [SNMP](#)
- [Minimum Permissions](#)

For prerequisites for Genesys Administrator, refer to the [Framework 8.1 Genesys Administrator Deployment Guide](#).