

GENESYS

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Framework Deployment Guide

Database Access Points

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To cover the variety of ways the applications in the Genesys installation can be interfaced with databases, the Configuration Layer uses the concept of a Database Access Point.

A Database Access Point (DAP) is a configuration object of the Application type that describes both the parameters required for communication with a particular database, such as JDBC parameters, and the parameters of the database itself. The DAP application you configure for the Management Layer enables Message Server to connect to the Log Database directly. If, according to your configuration, a database can be accessed by multiple applications simultaneously, register one DAP for each possible connection.

For detailed instructions for configuring the Log DAP, and more information about how Management Framework servers connect to databases, refer to the *Framework Database Connectivity Reference Guide*.