

GENESYS[®]

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Framework Database Connectivity Guide

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Framework Database Connectivity Reference Guide

This guide describes the concepts and procedures relevant to how Genesys software connects to databases.

Overview	Environment Variable Settings
Databases in Genesys Database connectivity prior to release 8.5 Database Access Points Databases in multi-language environments	General recommendations Oracle databases PostgreSQL databases IBM DB2 databases Microsoft SQL Server databases
Database Access Points	FAQs and Troubleshooting
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