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Framework Deployment Guide

Prerequisites

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Before you deploy Framework, investigate aspects of its size, security, availability and performance, as applied to the specific environment of your contact center. See [Deployment Planning](#) for recommendations on these issues. Be sure those applications that require licenses are licensed properly (see the "[Genesys Licensing Guide](#)").

Review the following prerequisites for your Framework installation:

- [Databases](#)
- [Operating Environment](#), including hardware, networking, software, and internet browsers
- [Licensing](#)

For prerequisites for Genesys Administrator, refer to the "[Framework 8.1 Genesys Administrator Deployment Guide](#)".