



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Framework Deployment Guide

Installation Worksheet

12/25/2025

Installation Worksheet

Use the following tables to help prepare for and perform the installation of Framework components:

- [Installation Summary](#)
- [Database Information](#)
- [Licensing Information](#)
- [Application Configuration Parameters](#)
- [Windows Application Program Folders](#) (for Windows applications only)

Installation Overview

Installation Summary	
Person responsible	
Start date	
Completion date	
Database information	Refer to Database Information
Licensing information	Refer to Licensing Information
Application configuration	Refer to Application Configuration Parameters
Program folders (for Windows applications only)	Refer to Windows Application Program Folders

Database Information

Parameter	Value		Description
Config Database	Log Database		
DBMS Name			<p>The name or alias identifying the SQL server DBMS that handles the database.</p> <ul style="list-style-type: none">• For DB2, this value should be set to the name or alias-name of the database specified in the db2 client configuration.• For Microsoft SQL, this value should be

Parameter	Value		Description
			<p>set to the name of the SQL server (usually the same as the host name of the computer on which Microsoft SQL runs).</p> <ul style="list-style-type: none">• For Oracle, it is the SID or the net service name as specified in the <code>tnsnames.ora</code> file.• For PostgreSQL, this value should be set to the name of the PostgreSQL server (usually the same as the host name of the computer on which PostgreSQL runs).
DBMS Type			The name of the database as it is specified in your DBMS. This value is required for all database types except Oracle. For DB2, Microsoft SQL, and PostgreSQL, this value is the name of the database where the client will connect.
User Name			The user name established to access the database.
Password			The password used for accessing the database.

Licensing Information

Licensing Information	
Parameter	Value
License Manager	
host	
port	
License Files	
Full path and filename	

Licensing Information	
Full path and filename	
Full path and filename	

Application Configuration Parameters

When completing this table, remember that:

- All applications must be configured in the Configuration Layer unless otherwise noted.
- Host name or IP address can be specified as the value for the host parameter.
- Application port and working directory are only specified for server applications.
- Working directory is the full path to the directory in which the application is installed and/or is to be running.

Application Type	Application Name	Application Host	Application Port	Working Directory
Configuration Layer Components				
Configuration Server, Primary, for Configuration Database (configured via configuration file)				
Configuration Server, Backup, for Configuration Database (configured via configuration file)				
Management Layer Components				
Local Control Agent	Not applicable		Configured in Host properties	Not applicable
Database Access Point		Not applicable		
Message Server, Primary				
Message Server, Backup				
Solution Control Server, Primary				
Solution Control Server, Backup				
SNMP Master Agent, Primary				

Application Type	Application Name	Application Host	Application Port	Working Directory
SNMP Master Agent, Backup				
User Interaction Layer Components				
Genesys Administrator			Not applicable	
Media Layer Components				
T-Server, Primary, for switch ...				
T-Server, Backup, for switch ...				
T-Server, Primary, for switch ...				
T-Server, Backup, for switch ...				
Services Layer Components				
Stat Server, Primary				
Stat Server, Backup				

Windows Application Program Folders

Application	Application Program Folder
Configuration Layer Components	
Configuration Server, Primary, for Configuration Database (configured via configuration file)	
Configuration Server, Backup, for Configuration Database (configured via configuration file)	
Management Layer Components	
Local Control Agent	
Database Access Point	
Message Server, Primary	
Message Server, Backup	
Solution Control Server, Primary	
Solution Control Server, Backup	
SNMP Master Agent, Primary	
SNMP Master Agent, Backup	
User Interaction Layer Components	
Genesys Administrator	

Application	Application Program Folder
Media Layer Components	
T-Server, Primary, for switch ...	
T-Server, Backup, for switch ...	
T-Server, Primary, for switch ...	
T-Server, Backup, for switch ...	
Services Layer Components	
Stat Server, Primary	
Stat Server, Backup	