

GENESYS

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Genesys Pulse Help

Import/Export

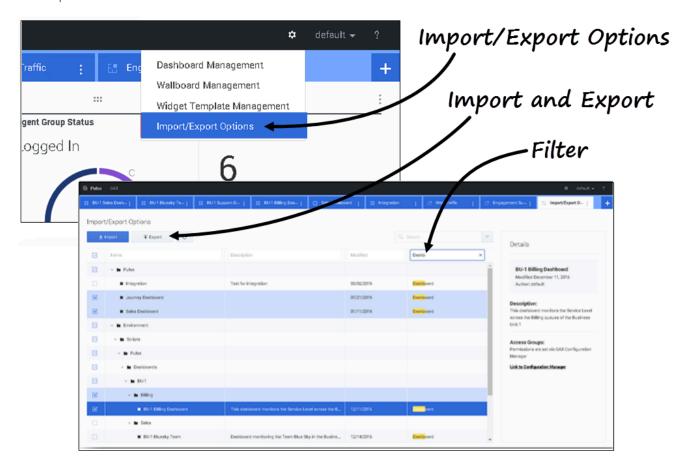
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Import/Export

Import and export of custom dashboards, wallboards, and templates



You can export dashboards, wallboards, and templates from one environment to another. This means after you create your own custom content based on the business requirements, you can easily build a package to use in other environments.

Tip

Pulse does not preserve links between created Widgets and Widget Templates after exporting and importing to other environments.

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Prerequisite: Set User Permissions

To import or export package files, users must have appropriate permissions, as follows:

- Pulse Manage Shared Dashboards—ability to import/export Dashboards and Wallboards.
- Pulse Manage Templates—ability to import/export Templates.
- **Read-Write**—access to the appropriate folder if the import/export is performed for objects saved in Configuration Server.

Export package file from your environment

- 1. Select **Import/Export options** from the top right menu.
- 2. Select any dashboards, wallboards, and widget templates from the centralized repository. You can also apply a filter on the type of objects or the name of dashboards
- 3. Click **Export** to save a package file (json format) into your system.

Import package file to another environment

- 1. In the other environment, select **Import/Export** options from the top right menu.
- 2. Click **Import** to select a previously exported package file.
- 3. Select the dashboards, wallboards, and widget templates from package file to import into your current environment
- 4. Click Import.

What do I do next?

You might want to learn more about:

- · Dashboards and Wallboards
- Manage Report Templates

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