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Genesys Pulse Deployment Guide

Optional: Configure Multi-Language Environments

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If you have a multi-language Configuration Server, you must add the following option to the command line of Genesys Pulse Collector

- On Windows platform:
 - -cs codepage 65001
 - You may need to edit the Genesys Pulse Collector service command line in the Windows registry.
- · On Linux platform:
 - -cs_encoding UTF-8

Important

Stat Server is compiled to support MBCS (multi-byte character set), not Unicode. Genesys recommends avoiding the usage of character set specific symbols in configuration object names. However, you can still use character set specific symbols for display names and configure a custom display format for objects in Pulse Collector.