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Genesys Pulse Deployment Guide

Optional: Configure links between GAX and Genesys Pulse

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For proper links between GAX and Genesys Pulse perform the following steps:

1. Copy the `link-to-pulse.jar` file located in the Genesys Pulse installation folder to `<GAX dir>/plugins` and `<GAX dir>/webapp/WEB-INF/lib` folders.
2. In GAX, navigate to Configuration > Environment > Applications.
3. Select the GAX Application object.
4. Open the Application Options tab.
5. Create the new **[link-to-pulse]** section.
6. Configure the **\$default** option in the **[link-to-pulse]** section of your GAX application with the URL to Genesys Pulse as the value. See [Genesys Pulse Configuration Options](#) for more details.
7. Save application.
8. Select the Genesys Pulse Application object.
9. Open the Application Options tab.
10. Create the new **[link-to-gax]** section.
11. Configure the **\$default** option in the **[link-to-gax]** section of your Genesys Pulse application with the URL to GAX as the value. See [Genesys Pulse Configuration Options](#) for more details.
12. Save application.
13. Restart GAX and Genesys Pulse applications.