



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Pulse Deployment Guide

Deploy Genesys Pulse

12/19/2025

Deploy Genesys Pulse

You must deploy matching 5-digit releases of Genesys Pulse and Genesys Pulse Collector.

Refer to the following topics to check prerequisites and perform necessary installation/configuration steps:

1. Confirm [Software requirements](#).
2. Prepare the Genesys Pulse [Database](#).
3. Configure a [Third-Party Data Source](#) (if you are planning to use the third-party data) or [Deploy Genesys Pulse Collector](#) and:
 - Optional: Configure [Multi-Language Environments](#).
 - Optional: Configure [Embedded DB Server](#).
4. **Deploy Genesys Pulse.**
5. Optional: Deploy [Genesys Pulse Pull Collector](#)
6. Optional: Deploy [Cluster Configuration](#).
7. Optional: Configure [System Security](#).
8. Configure the [Stat Server Application object](#).
9. Optional: Configure [Quick Widget Updates](#).
10. Optional: Configure [links](#) between GAX and Genesys Pulse.
11. Configure [User Access](#).
12. [Logging In](#).