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Genesys Pulse Deployment Guide

Deploy Language Packs

12/19/2025

Deploy Language Packs

You have to install the Pulse Language Pack directly on the server by executing the Pulse Language Pack installation procedure from the Pulse Language Pack installation package.

Important

Do not deploy Language Packs using **Administration > Installation Packages**.

1. Copy the Pulse Language Pack IP to the GAX host.
2. Run the **setup.exe** (Windows) or **install.sh** (Linux) installation file.
3. Follow the installer prompts to install the Pulse Language Pack.
4. If the installation procedure fails to find the GAX installation, you can manually copy the Pulse Language Pack file in GAX.
5. After installation, find **pulse-*<locale>*** (*<locale>* is a language identifier) jar file in root directory of the Pulse installation and copy to:
 - Linux: *<GAX root>/plug-ins* (if the directory exists) and *<GAX root>/webapp/WEB-INF/lib*
 - Windows: *<GAX root>\plug-ins* (if the directory exists) and *<GAX root>\webapp\WEB-INF\lib*.
6. Restart GAX.

To use the installed language in Pulse, you must select the preferred language in GAX preferences menu. See the [Genesys Administrator Extension Help](#) for details.