

GENESYS

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Genesys Pulse Help

How do I use Pulse Widgets?

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Pulse displays real-time data that is collected by Stat Server through widgets.

Within Pulse, you can create a widget from either a widget template or by cloning another widget. Expand existing widgets for additional details.

You can perform the following actions on a widget:

- · Add a widget
- · Clone a widget
- Edit a widget
- · Delete a widget
- Expand a widget for details
- Download a widget as a CSV file

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