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EX Engage Connector Deployment Guide

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This document describes the necessary steps to deploy Genesys EX Engage Connector (EXEC). Genesys EX Engage Connector allows using Genesys Cloud EX with an existing Genesys Engage contact center.

Important

EX Engage Connector is being released to pre-approved customers as part of the Early Adopter Program. This means that both the product and the documentation are still under development. As a result, documentation sections might require revision as the product develops. We advise that you use this documentation with care. Before you make changes that could affect the success of your deployment, verify them with your Genesys representatives.