

GENESYS

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eServices Deployment Guide

Deploying eServices in UNIX Environments

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This topic describes procedures for configuring and installing eServices components in UNIX environments—Solaris, AIX, and Linux—as well as for configuring the Web API components in a WebSphere or WebLogic environment. It includes the following:

- Deploying eServices on UNIX Hosts
- Compatibility Package for Red Hat Linux

Important

You can deploy all eServices components on UNIX platforms with the exception of the following user interfaces:

- Knowledge Manager
- Universal Contact Server Manager
- Interaction Workflow Samples