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# eServices Multitenancy and Load Balancing Guide

Limitations

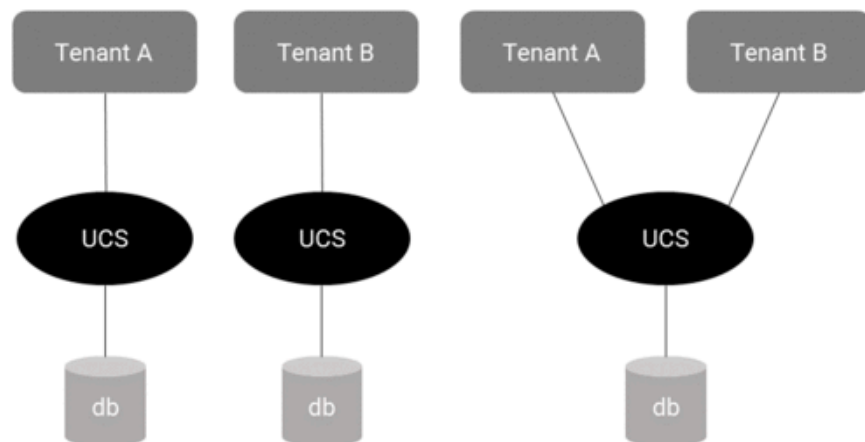
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# Limitations

Observe the following limitations:

- Deploy at most one multimedia switch per tenant.
- Deploy at most one Interaction Server per tenant.
- Deploy at most one UCS per tenant.
- Deploy at most one UCS database per tenant. Databases can be shared between tenants. The figure below shows possible ways of arranging multiple tenants, Universal Contact Servers, and databases.

## Supported Architectures



## Unsupported Architecture

The architecture below remains untested and unsupported.

