

## **GENESYS**

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## Genesys Knowledge Management User Guide

Field Code Variables

## Field Code Variables

Using Field Code Variables includes:

- System Variables
- Custom Variables
- Using Your Own Data in Standard Responses