GENESYS™

Genesys Knowledge Management User Guide

Schedule Training

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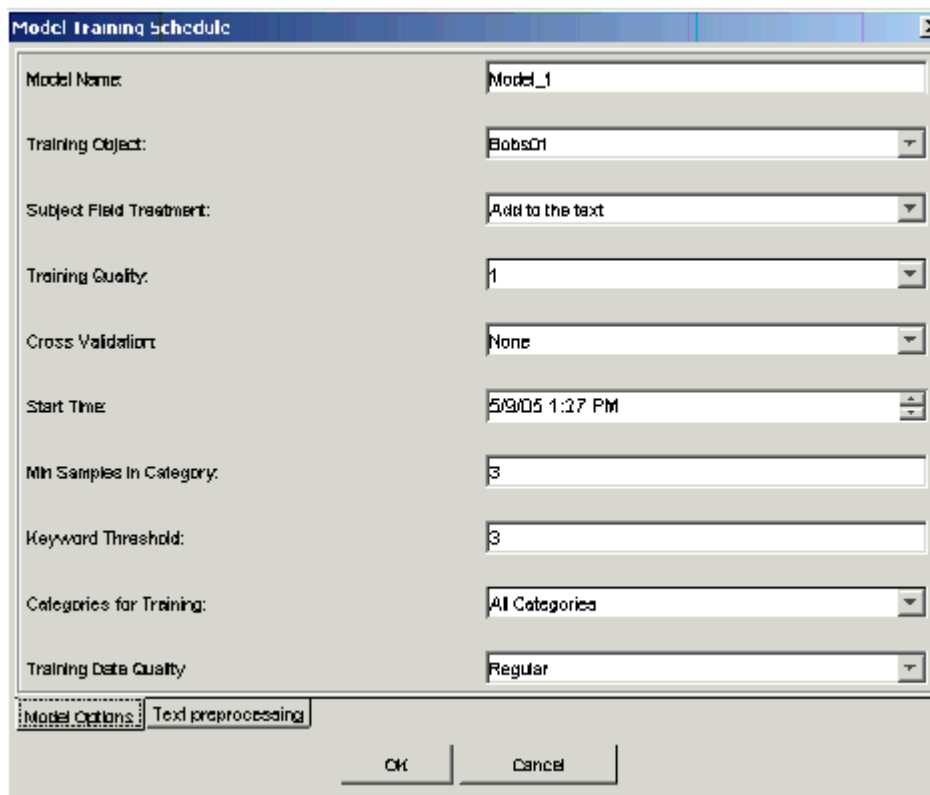# Schedule Training

This topic describes part of the functionality of Genesys Content Analyzer.

When you have a training object with enough e-mails, you are ready to schedule training.

There are the following two options:

- You can schedule training that uses an existing scheduled job as a template. This is a convenient way to change the time that an existing job is scheduled to run. To do this:

  a. On the `Training Schedule` tab, right-click the existing job that you want to use as a template.

  b. From the context menu, select `New Training Job (Use this Job as Template)`.

- You can create a new training job from scratch. To do this, on the `Tools` menu of the `Training` tab, select `Schedule New Model Training`.
  Both options bring up the `Model Training Schedule` dialog box. With option 1, the fields of the dialog box are populated with values copied from the existing job that was used as a template. With option 2, the fields are populated with default values, as shown in "Model Training Schedule: Model Options Tab." This dialog box, which has two tabs, opens on the `Model Options` tab.

Model Training Schedule: Model Options Tab