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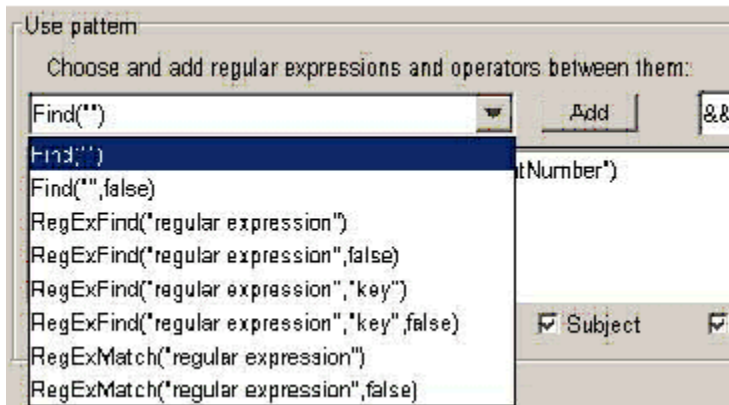
# Genesys Knowledge Management User Guide

Pattern Builder

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# Pattern Builder

Knowledge Manager includes a pattern builder that offers the choice of each function type in all possible forms, with and without optional arguments, for a total of eight, as shown in "Regular Expressions in Knowledge Manager."



## Regular Expressions in Knowledge Manager

After you select a form and click Add, you must put text between the quotation marks. More specifically, you must:

- For Find, put text between the empty quotation marks.
- For RegexFind and RegexMatch, substitute your desired text for regular expression and/or key.