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Genesys Knowledge Management User Guide

Adding More Text Objects to the Training Object

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Adding More Text Objects to the Training Object

This topic describes part of the functionality of **Genesys Content Analyzer**.

Regardless of whether you have previously-categorized e-mails that you included in your training object, you can add more text objects to it in the following ways:

- **Create new e-mails manually.**
- **Add standard responses or other training objects.**
- **Add uncategorized e-mails using the TO Data Analyzer.**