



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Knowledge Management User Guide

Adding standard responses or other training objects

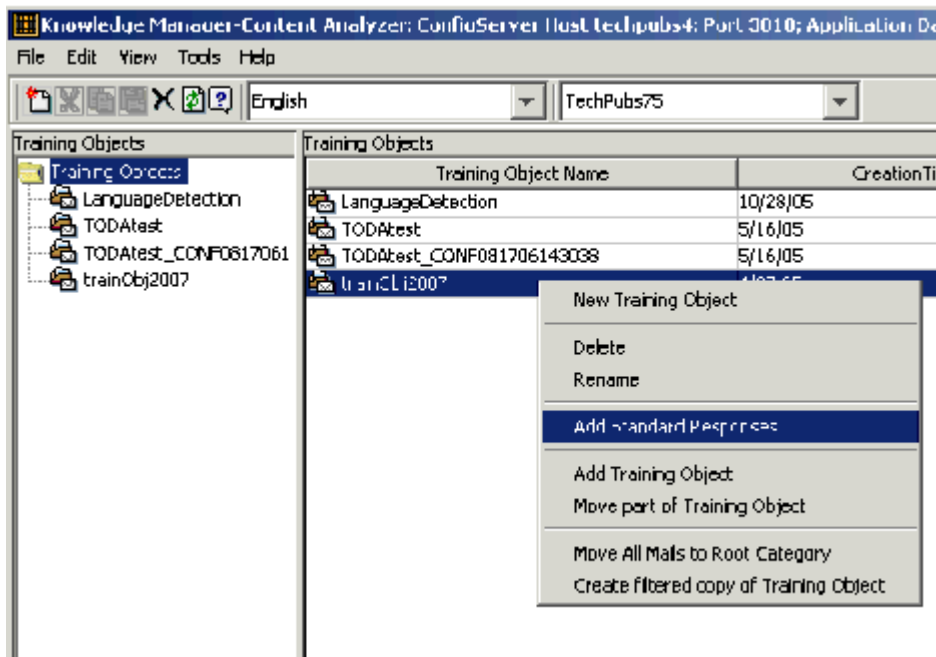
12/20/2025

Adding standard responses or other training objects

This topic describes part of the functionality of **Genesys Content Analyzer**.

Purpose: To increase the accuracy of a model produced by a training object by adding either standard responses or other training objects to the training object.

1. To add standard responses, go to the left-hand pane of the Training tab and select the root Training Objects node. This produces a two-pane view, as shown in "Add Standard Responses to a Training Object."



Add Standard Responses to a Training Object

2. Right-click a training object on the right-hand pane, then choose Add Standard Responses from the shortcut menu. The figure "Add Standard Responses to a Training Object" shows a user about to add standard responses to the trainObj2007 training object.
3. To add a training object, repeat Steps 1 and 2, but choose Add Training Object from the shortcut menu.

Important

You can add a training object to another training object only if both training objects use the same category tree.