eServices Field Codes Reference Manual

Agent Object

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Agent Object

The Agent object is associated with the Interaction object. For an automated reply, this object is the agent whose login name equals the E-mail Server autobot-agent-login option (see option description in the *eServices 8.1 Reference Manual*) in its email-processing section.

FirstName

[+] FirstName

Description

Returns this agent's first name.

Syntax

Agent.FirstName

LastName

[+] LastName

Description

Returns this agent's last name.

Syntax

Agent.LastName

FullName

[+] FullName

Description

Returns this agent's full name (first and last).

Syntax

Agent.FullName

Signature

[+] Signature

Description

Returns this agent's signature.

Syntax

Agent.Signature