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Other eServices Information

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About the eServices User's Guide

In release 8.1.4, the contents of the eServices User's Guide were redistributed among the [Administrator's Guide](#), [Knowledge Manager User's Guide](#), [Interaction Properties Reference Manual](#), [Multi-tenancy and Load Balancing Guide](#), and [Integrated Capture Points Guide](#) (the latter also includes information transferred from the eServices Deployment Guide). You can still also access the [8.1 User's Guide for releases prior to 8.1.4](#).