



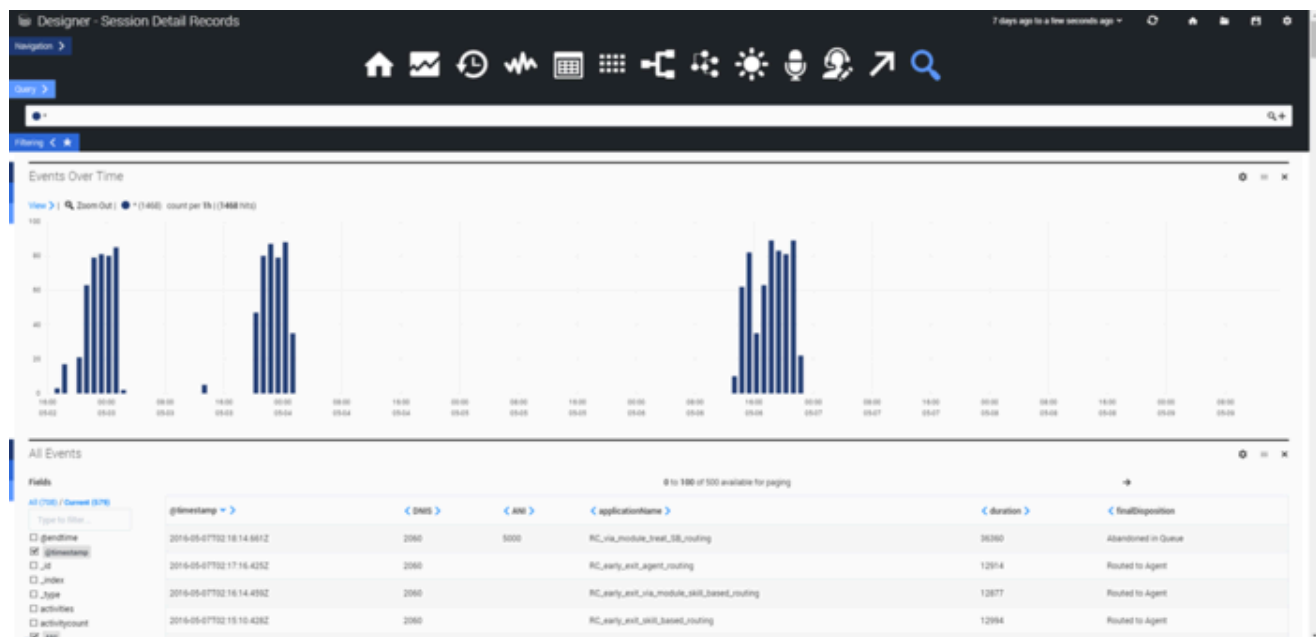
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Genesys Designer Help

Session Detail Records

Session Detail Records

The **Session Detail Records** dashboard lets you view (and query) some of the raw data contained in the Session Detail Records (SDRs).



Reports on this dashboard

Events Over Time

Similar to **Count Over Time**, this report shows the number of events that were logged during the given time period.

All Events

Basically, this is a table showing raw data information for all application sessions that were active during the given time period. You can use the **Fields** check boxes to select which columns to display. You can then search the results for the selected columns by toggling the **Query** option and entering your own query.

Here's an example of a query statement:

```
=applicationName=Test 2 AND finalDisposition=System Error AND ANI=703-123-1234
```

This query would search the **Test 2** application for sessions where the final disposition was **System**

Error and the ANI was **703-123-1234**.

After the results are generated, click an event to expand it. You can then view its details in **Table**, **JSON**, or **Raw** format. When an event is expanded, you can also use the **Action** menu to add/remove the item from the filter, or to add/remove that column from the table.