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# Genesys Designer Help

Record Utterance block

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## Record Utterance block

Use this block to capture a voice recording of the caller. You can then use the [HTTP REST](#) block to send the recording to an external API, or play it back using the [Play Message](#) block.

This block can only be used in the **Self Service** phase of an application. After the Self Service phase is completed, the recording is no longer available.

### Prompts tab

Click **Add Prompt** to specify the prompts that will be played to the caller.

Select **Prompts must finish completely before users can provide input** to prevent users from responding to the prompt before it has finished.

Select **Play a beep tone prior to recording** to indicate that recording is about to begin.

You can also specify a timeout value to indicate how long Designer should wait for the user to provide a voice input before moving to the next block.

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### Properties - Record Utterance



This block records voice input from the caller.

- Prompts**
- Advanced
- Retry
- Results

Specify prompts to play to collect user input

+ Add Prompt

Type	Var?	Value	Play as	Actions
TTS	<input type="checkbox"/>	Were you satisfied with our service?	text	

Prompts must finish completely before users can provide input

Play a beep tone prior to recording

Timeout - wait for  s before assuming that no input was received.


## Advanced tab





Specify how many seconds of recording to capture by setting the minimum and maximum duration values. The default duration is 10 seconds.

You can also specify a timeout value to indicate many seconds of silence should pass before recording stops. The default value is 2 seconds.

Select **Use any DTMF keypress to stop recording** to allow users to stop the the recording with any key press.

**Properties - Record Utterance**

 This block records voice input from the caller.

 Prompts  **Advanced**  Retry  Results

**Advanced Settings**

Maximum recording duration	<input type="text" value="30"/>	seconds
Minimum recording duration	<input type="text" value="250"/>	ms
End of recording timeout	<input type="text" value="2"/>	seconds

Use any DTMF keypress to stop recording

## Retry tab

Enable **Use application-wide retry** to use the default retry settings specified in your application settings.

If you disable **Use application-wide retry**, you can enable **Allow Retries** to use the standard input retries if no input was detected during recording.

## Results tab

Specify the variables that will store the recording and its details.