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Genesys Designer Help

[Go To Block](#)

Go To Block

Contents

- [1 Go To Block](#)
 - [1.1 Using this Block](#)

You can use the **Go To** block to enable transitions to other blocks in the same phase of an application or to the beginning of the **Assisted Service** or **Finalize** phase. You cannot use the **Go To** block to transition directly to **Menu Option** or **Segmentation Option** blocks.

Using this Block

Use the radio buttons to select a search criteria (for example, by **Name**, **Type**, **Description**, or **Comment**), then start entering the term you are looking for. Designer starts returning the results as you type.

Properties - Go To



This block is used to break the normal linear flow of the application, and jump directly to an out-of-order block. The target block should either be in the same phase, or can be the beginning of the Assisted Service or Finalize phases.

By Name By Type By Description By Comment

Search then Choose target block to redirect to: