# Genesys Designer Help

Business Controls Blocks

4/16/2025

# Contents

# Business Controls Blocks

The blocks in this category are used to control various operational aspects of your business, such as setting up your hours of operation, emergency flags, data tables, special days, and so on.
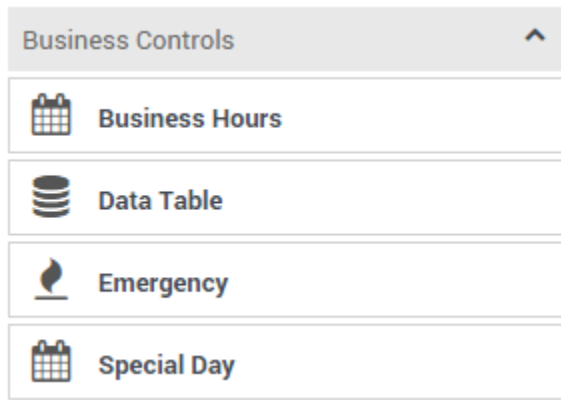


## Business Hours

Announce when your business is closed.

Used in: **Initialize**, **Self Service**, **Assisted Service**

## Data Tables

Read values from a data table.

Used in: **Initialize**, **Self Service**, **Assisted Service**, **Finalize**

## Emergency

Add a conditional emergency option to your application.

Used in: **Initialize**, **Self Service**, **Assisted Service**

## Special Day

Define holidays and other special days.

Used in: **Initialize**, **Self Service**, **Assisted Service**