Genesys Designer Help

Reporting Blocks

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Contents

Reporting Blocks

These blocks are used to manage certain reporting functions within an application, such as to start or stop an activity or to indicate certain points of an application's progress.

Activity

Starts or stops an activity.

Used in: **Self Service**, **Assisted Service**

Debug

Captures information used for debugging (Development stage only).

Used in: **Self Service**, **Assisted Service**

Milestone

Marks key moments within an application.

Used in: **Self Service**, **Assisted Service**