

# **GENESYS**

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# Genesys Designer Help

Cancel Callback V2

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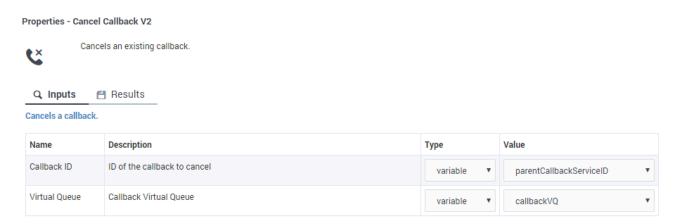
## Cancel Callback V2

This block allows you to cancel a callback.

## Inputs tab

Provide the Callback ID and Virtual Queue of the callback to be cancelled.

#### Example



#### Results tab

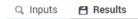
Select a variable to store the results of the cancellation request.

#### Example

Properties - Cancel Callback V2



Cancels an existing callback.



Select the variables to store the results.

The possible values for the outcome variable are:

- 'CANCEL\_OK'undefined

Name	Description	Variable
Outcome	Outcome of the cancellation.	checkExistingResult ▼