

## **GENESYS**

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## Composer Help

Tomcat Service - File Permissions Issue

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The Tomcat 9 service does not have full permissions by default for logs and configuration folders. As a result, logs are not generated and deployments fail.

## Workaround:

- 1. Stop the Composer Tomcat service.
- 2. Right-click the **Tomcat** folder within the Composer installer folder, and grant full permissions to the required user accounts in the **Security** tab.
- 3. Close the dialog and start the Tomcat service.

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