

GENESYS

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Composer Help

SNMP Block

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Use the SNMP block to send SNMP traps from the application. This uses the NGI 'dest' extension attribute of the <log> tag. All application-generated SNMP traps are mapped to a single TrapID as defined by the MCP. The EnableSNMP voice application variable is a flag to turn SNMP traps on or off from the SNMP block. The SNMP block has the following properties: The SNMP block has no page exceptions.

Name Property

Find this property's details under Common Properties.

Block Notes Property

Can be used for both callflow and workflow blocks to add comments.

Condition Property

Find this property's details under Common Properties for Callflow Blocks.

Logging Details Property

Find this property's details under Common Properties for Callflow Blocks.

Log Level Property

Find this property's details under Common Properties for Callflow Blocks.

Enable Status Property

Find this property's details under Common Properties for Callflow Blocks.

Message Property

The Message property uses a dynamic variable as the message for the SNMP trap. To assign a variable as an SNMP trap:

- 1. Select the Message row in the block's property table.
- 2. In the Value field, enter the name of the variable containing the message for the SNMP trap.

The SNMP block will append the following information to the log message:

- session-id
- block name

The format will be : <session-id>::<block-name>::<log message>