

# **GENESYS**<sup>®</sup>

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## Composer Help

Raise Event Block

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Use the Raise Event block for Composer to throw custom events. You specify the event name and a message, which is selection of a dynamic variable. It is a terminating block (can end an application instead of an Exit block). Orchestration Server 8.1.2+ versions are required for Raise and Cancel Event blocks.

#### Also see CustomEvents.

The Raise Event block has the following properties:

• The Raise Event block has no page exceptions.

#### Name Property

Find this property's details under Common Properties for Callflow Blocks or Common Properties for Workflow Blocks.

#### Block Notes Property

Find this property's details under Common Properties for Callflow Blocks or Common Properties for Workflow Blocks.

#### Delay Property

Enter the timeout or select a variable. Maps to send delay.

Enter a value or select a variable. Examples are shown below using Timeout. This property supports the following:

- Literal integer value. For example: Timeout=4 & Unit=second <send event="'WaitEvent1.wait.timeout'" delay="'4s'"/>.
- Variable with integer value. For example: Timeout=Variable(4) & Unit=second <send event="'WaitEvent1.wait.timeout'" delay="'4s'"/>.
- Variable with string value. For example: Timeout=Variable('6') & Unit=second <send event="'WaitEvent1.wait.timeout'" delay="'6s'"/>.
- Variable with string value including unit. For example: Timeout=Variable('6ms') & Unit=second <send event="'WaitEvent1.wait.timeout'" delay="'6ms'"/>. In this case, the unit specified in the variable is used instead of the static property unit.

#### Unit Property

Select seconds or milliseconds for the delay. Maps to <send delay>.

### Condition Property

Find this property's details under Common Properties for Callflow Blocks or Common Properties for Workflow Blocks.

### Logging Details Property

Find this property's details under Common Properties for Callflow Blocks or Common Properties for Workflow Blocks.

### Log Level Property

Find this property's details under Common Properties for Callflow Blocks or Common Properties for Workflow Blocks.

#### Event Property

Maps to send event. Enter a value or select a variable.

#### Parameters Property

Add a list of key-values. Maps to <param>.

#### Enable Status

This property controls whether or not a block contributes code to the application. You may wish to use this property if there is a need to temporarily remove a block during debugging or, for other reasons during development, temporarily disable a block. This saves the effort of having to remove the block and then add it back later.

#### ORS Extensions Property

Starting with 8.1.4, Composer blocks used to build routing applications (with the exception of the Disconnect and EndParallel blocks) add a new ORS Extensions property.